

Sign Date & Return with deposit of
\$200.00.

Flying L Public Utility District
281 Stone Crest
Bandera, TX 78003
Phone: 830-388-1600

FLYING L PUBLIC UTILITY DISTRICT SERVICE AGREEMENT

I. PURPOSE. The FLYING L PUBLIC UTILITY DISTRICT is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the FLYING L PUBLIC UTILITY DISTRICT will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.

- A. No direct connection between the public drinking supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate back flow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone back flow prevention device.
- C. No connection which allows water to return to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the FLYING L PUBLIC UTILITY DISTRICT (the Water System) and _____ (the customer).

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.

- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any back flow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- F. The customer can be held liable for contaminants added to the public water system by circumstances under the control of the customer.
- G. In the event of contamination or pollution of the water system, by the customer, the customer will immediately notify the utility representative.
- H. The customer is responsible for water lines and connections that start at the outlet side of the water meter. The Customer is responsible for sewer laterals to the point of connection to the sewer main. The customer is also responsible for maintaining an uninterrupted storm water flow through established storm water drainage channels on all sides of their property.

IV. RATES. The Customer hereby agrees to pay within a timely manner (within 20-days from billing date on invoice) the charges for services indicated on the invoice. Charges that are more than 20-days past due will be assessed a 10% late fee. Customer's whose charges have not been paid within 30-days of billing date will have their services terminated. Services will not be reinstated until all overdue charges have been paid and a \$50.00 reconnecting fee has been paid.

V. ENFORCEMENT. If the Customer fails to comply with the terms of the agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate back flow prevention device at the service connection. Any expense associated with the enforcement of this agreement shall be billed to the Customer.

VI. SERVICE TERMINATION. If the customer desires to have their service terminated, it must do so in writing stating the date they wish to have service terminated.

_____ Date: _____
 CUSTOMER'S SIGNATURE:

Number of members in household: _____ Service to begin on: _____.

If you would like to be contacted when we are aware of a water outage, your email address is required:
 (E-mail address _____).

Customer's Printed Name, Mailing Address and Phone Number:
 _____.

Mailing Address: _____.
 Customer's phone #:
 Customer's fax #:

Property location: